



For all Oil-Fired Protection Plans

Terms & Conditions

Exclusions

1. Multiple Protection Plan contracts are eligible for a discount
2. Our Comprehensive and Deluxe Protection Programs offer discounts on parts for 10% or 15% respectively.
3. A minimum annual consumption is required to qualify for oil-fired protection plans:
 - 350 gallon for oil-based warm air heating system
 - 500 gallon for oil-based warm air heating system
4. Systems that burn at a 3.0 gal/hour or more for oil-based systems are not eligible
5. Plans are automatically renewed each year unless terminated in writing.
6. Plans are in effect for 1 full year from the date of acceptance and are not written on a pro-rated basis. If cancelled before its normal expiration date refunds will not be made.
7. Plans are transferable to new home owners should the house be sold, as long as the new owners abide by these terms and conditions.
8. The Department of Energy recommends a tune-up after consuming 800 gallons of oil. We will make every attempt to schedule tune-ups at the appropriate time. It is ultimately the home owner's responsibility to arrange the appointment.
9. Service contracts are not enforced if account is thirty days overdue unless special considerations for credit have been made.

Plans do not cover parts nor labor associated with:

Abnormal conditions and malfunctions due to flooded cellars, over filled steam systems, inadequate fuel supply, unsatisfactory credit status, war, fire, flood, hurricane, explosion, vandalism, power surges, destructive abuses, freeze-ups, or acts of God.

Extraordinary work involved in the repair or replacement of any part, such as carpentry, digging, masonry work, cutting or welding.

Obsolete parts or any parts that the company is unable to secure in a reasonable amount of time. This includes but is not limited to zone valves, specialty controls and connecting domestic hot water heating components.

Power venters, chimneys, air handlers, Hydro Air Systems and their components, and duel controls used for both heating and cooling (such as, motor relays, controls, thermostats and air filters) are not covered under the exclusions.

Damage from oil, including environmental damage, caused by leakage, spillage, or other escape of heating oil from any oil lines, above or below ground, from your tank, or any other part of your heating system.

Antifreeze or related services such as adding or testing.

Any outdoor reset type control

Any equipment that has been modified or installed improperly by others.